



**DEPAUL UNIVERSITY**

## **Cellular Phone Guide**

This guide contains information regarding the DePaul University Cell Phone program. DePaul University currently is partnered with AT&T Wireless to provide cellular phone services.

**DePaul University**  
**Updated 8/27/2009**

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**CELL PHONE BUYING GUIDE**

Updated August 27, 2009

## Welcome!

Finding the correct cell phone for you or your department's needs can sometimes be a daunting task. This guide was assembled to help you navigate the process of selecting a mobile phone and plan for business or personal use. DePaul University currently has an agreement in place with AT&T Wireless that provides the University with discounts for cell phone equipment, accessories, and plans.

## Assessing your need for a cell phone

There is no set standard for DePaul cell phones. You may use any type of device currently offered by AT&T wireless, <http://www.wireless.att.com/cell-phone-service/cell-phones/>.

Cell phones have vastly different purposes. Some users may only need access to voice calling, while other users may need email access or international calling in addition to normal voice calling. Assessing your need is instrumental to you finding the correct solution for your needs. Responsibly choosing your device will save your department hundreds of dollars per year.

Not all users need something as robust as a Blackberry or iPhone! Please choose your phone responsibly. There are a number of FREE phones available for users that only need voice dialing capabilities.

<b>DePaul PDA Pricing</b>	<b>BlackBerry Curve 8310</b>	<b>BlackBerry 8820</b>	<b>BlackBerry Curve 8900</b>	<b>BlackBerry Bold</b>	<b>iPhone 3G 8GB</b>
New IRU customer	\$ 79.00	\$149.00	\$149.00	\$ 299.00	\$ 99.00
New CRU customer	FREE	\$149.00	\$149.00	\$ 199.00	\$ 99.00
Eligible IRU upgrade	\$ 79.00	\$149.00	\$ 149.00	\$ 299.00	\$ 99.00
Eligible CRU upgrade	FREE	\$149.00	\$ 149.00	\$ 199.00	\$ 99.00
non-eligible IRU upgrade	\$ 349.00	\$ 399.99	\$449.99	\$ 549.00	\$ 599.00
non-eligible CRU upgrade	\$ 349.00	\$ 399.99	\$449.99	\$ 549.00	\$ 599.00

All prices listed are subject to change.

All prices for phones and rate plans are subject to change. Please contact Derek Moon at [dmoon3@depaul.edu](mailto:dmoon3@depaul.edu) or extension 2-8542 with any questions that you have about pricing or ordering.

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**Corporate Phones | | Phones for Office Use (DePaul CRU)**

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**DISCOUNT INFORMATION**

- Equipment Discounts
- 20% Accessory Discount
- 20% Service Discount
- Waived Activation Fees
- Waived Upgrade Fees
- Contract Discounts and Offers

**OWNERSHIP INFORMATION**

Phones purchased under this program are property of DePaul University, and must be returned to the department should the assigned user leave the university. Bills are paid using your departments procard.

**TO PLACE AN ORDER**

Send an email with the information requested below to Derek Moon, [dmoon3@depaul.edu](mailto:dmoon3@depaul.edu)

**Do you already have a AT&T cell phone?**

- Yes / No (If Yes, please provide the phone number)
- Existing AT&T Cell Phone Number \_\_\_\_\_

**Make and Model of Phone Desired**

This guide shows our most common cell phone options for DePaul University. In regards to Smartphones (phone + email + PDA) DePaul IS only supports RIM Blackberry and the Apple iPhone. However, if you don't need a Smartphone you are free to select any phone that AT&T carries on their website, <http://www.wireless.att.com>.

- Model Desired? \_\_\_\_\_ (i.e. Black Berry Curve 8310)

**Rate/Data Plan**

- Plan Desired? \_\_\_\_\_  
(If nothing is specified you will be given the standard plan. (450 peak minutes, 5000 night and weekend minutes, and unlimited data...~ \$67/mo)

**Text Messaging (SMS)**

The default option here is no.. You receive unlimited email, and free AT&T to AT&T calling as part of your contract. With no plan selected, SMS texts are billed at a rate of .25 cents each. See the attachment (pg. 3) for text messaging options.

- Yes / No  
(if yes, please specify quantity desired, packages are listed on page 3 of the attached guide)

**The Phone Recipient**

- Name
- Address (w/ suite number)
- Phone extension
- DePaul email address

**The Billing Contact (only if different than the phone recipient)**

- Name
- Address (w/ suite number)
- Phone extension
- DePaul email address

**Group Plan (if applicable)**

If you already have a DePaul cell phone, or group minutes plan, and would like this device added to an existing bill, please provide either the phone number or billing account number of the one of the phones on the existing plan.

- \_\_\_\_\_

**Delivery Options**

Would you like overnight delivery? An additional \$15 fee will apply.

- Yes / No

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**Personal Phones** || Faculty/Staff discount program (DePaul IRU)

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**DISCOUNT INFORMATION**

AT&T Mobility offers discounted cellular phone services and accessories to university faculty, staff and students. Discounts typically include:

- 10% service discount
- 20% equipment discount
- 20% accessory discount
- Ordering online offers additional benefits, which may include discounted equipment prices, waived activation fees and other savings

**OWNERSHIP INFORMATION**

By ordering the phone through this method, a few things become true;

- You own said phone, it's your property. If you leave the university the phone is yours.
- You assume full financial responsibility for said phone.

**TO PLACE YOUR ORDER**

1. Proceed to <http://discounts.depaul.edu>
2. Under the PC & Electronics tab, select AT&T Mobility
3. Follow the directions on the screen

**IMPORTANT NOTES**

1. Personal Phones are not eligible to be connected to the university's email servers.
2. All orders must be placed using the online portal, the link can be found on the [DePaul discounts page](#).
3. **The employee discount program is a service that is managed entirely by AT&T. DePaul Procurement Services is not able to access or modify any information regarding any employee's personal phone service acquired through this program. All inquiries should be directed to AT&T Customer Service. However, any complaints or concerns about quality of service should be reported via email to Derek Moon, [dmoon@depaul.edu](mailto:dmoon@depaul.edu)**

**AT&T Customer Support: 1-800-331-0500**

## Standard Voice and Data Plans

Below you will find information on our basic and most common plans available to DePaul corporate users.

### Things to consider when selecting voice and data plans

- AT&T-to-AT&T calling is free and unlimited.
- To be eligible for discounted equipment pricing Blackberry/ iPhone must be activated with **both** a voice and data plan.
- Text-Messaging is non-standard by default. You will need to add text messaging package if that service is desired.

### Voice-Only Plans

- Voice - Nation 450 w/Rollover with 5000 Night and Weekend minutes..... (\$31.99 / month)
- Voice - Nation 900 w/Rollover & Unlimited Night and Weekend minutes..... (\$47.99 /month)

### DePaul's Most Common Voice and Data Combo Packages (for Blackberry or iPhone users)

1. The most common plan for the typical DePaul user;
  - Voice - Nation 450 w/Rollover with 5000 Night and Weekend minutes..... (\$31.99)
  - Data - Blackberry Enterprise Unlimited Add-On..... (\$36.00)

**Per month charges start at \$67.99**
2. For users that need more monthly talk time than average;
  - Voice - Nation 900 w/Rollover & Unlimited Night and Weekend minutes..... (\$47.99)
  - Data- Blackberry Enterprise Unlimited Add-On..... (\$36.00)

**Per month charges start at \$83.99**

*Nights and Weekends minutes: Nights are 9:00 p.m. to 6:00 a.m. Weekends are 9:00 p.m. Friday to 6:00 a.m. Monday.*

### Text Messaging Add-Ons

Text messaging is **not** a default option; if you send SMS texts you should select a text messaging plan below.

- iPhone Text Messaging Unlimited ..... (\$20.00/month)
- iPhone Text Messaging 1500 ..... (\$15.00/month)
- iPhone Text Messaging 200 ..... (\$5.00/month)

### Standard International Calling Plan

For the caller who regularly makes calls outside of the country (Calling from the US to abroad)

- Voice - Nation 450 w/Rollover with 5000 Night and Weekend minutes..... (\$31.99)
- Data - BlackBerry International Add On..... (\$51.99)
- International Roaming (AT&T World Traveler)..... (\$5.99)\*\*

**Per month charges start at \$71.00**

\*\*These charges do **not** include the per minute int'l long distance roaming rates, for a list of current roaming rates please visit, <http://www.wireless.att.com/learn/international/roaming/international-roaming.jsp>. You'll want to refer to the AT&T World traveler rats.

## BlackBerry Curve 8320



# FREE\*

The all-new BlackBerry Curve 8320 offers global roaming for voice calls in over 200 countries and email and web browsing in over 150+ countries--plus free, automatic access to thousands of AT&T Wi-Fi hotspots!\* It supports Wi-Fi 802.11 b/g for lightning fast data connections, increased in-building data coverage, and simultaneous voice and data when connected to a home, work, or public Wi-Fi network. The Curve 8320 offers the legendary BlackBerry solution for corporate and personal push email. It also features an enhanced web browsing experience, a video recorder, a 2 MP camera, Push to Talk, spell check, Bluetooth 2.0, and Mobile Instant Messaging. The Curve 8320 includes Documents To Go, allowing downloading, viewing, and editing of MS Word and PowerPoint documents. The Curve 8320 supports MicroSD cards for further file storage of music, photos, and documents.

### Specifications

- Dimensions: 4.2 x 2.4 x 0.6 inches
- Weight: 3.92 ounces
- Battery Details: Standard Lithium Ion Battery
- Talk Time: Up to 4 hours
- Standby Time: Up to 15 days
- Technology: GSM/GPRS/EDGE
- Frequency: 850/900/1800/1900 MHz
- Memory: 64 MB flash memory with microSD expandable memory (sold separately)
- Data Transmission: GPRS/EDGE (Class 10)
- Display: 320 x 240 pixels; 65k Color TFT/TFD
- Full QWERTY keyboard
- Easy to use trackball navigation

### Voice & Calling

- Speakerphone
- Push To Talk capable -- connect easily with just the push of a button\*
- Voice assisted dialing application
- \*AT&T service required.

### Messaging

- Text Messaging -- send/receive short messages\*
- Multimedia Messaging -- send/receive messages comprised of text, videos, and/or images\*
- Mobile Instant Messaging -- send/receive messages in real time using AOL® Instant Messenger, Windows

Live(TM) Messenger, Yahoo!® Messenger (available via MEdia(TM) Net download)\*

- \*AT&T service required.

### Software & Connectivity

- MicroSD(TM) Memory Card support -- store songs and other media files up to 32 GB (microSD card sold separately)
- Bluetooth® Version 2.0 capable
- AT&T Navigator support for turn by turn navigation (Bluetooth GPS puck required and sold separately)
- \*AT&T service required.

### Camera & Video

- 2.0 megapixel camera with flash and self portrait mirror
- Video recorder

### Highlights

- Integrated Wi-Fi for lightning fast data connections and increased in-building data coverage
- Simultaneous voice and data when connected to home, work, or public hotspots
- Global roaming in 200+ countries for phone and 150+ for email and Web

### Personalization & Entertainment

- Media player for music, videos, and photos (MP3, MIDI, AMR-NB, AAC/AAC+/eAAC+, WMA, WAV )
- Customized ringtones and ringtones
- Downloadable capable: Polyphonic Ring Tones, Games, Video Clips, Graphics, and Applications
- AT&T Music & music services, communities, & apps\*
- AT&T Mall\*
- \*AT&T service required.

### Organization

- Alarm
- Calculator
- Calendar
- To-do List
- Voice Memo

\*pricing for new and upgrade-eligible customers.  
All prices are subject to change.

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**BlackBerry Curve 8900**


# \$149\*

The BlackBerry® Curve(TM) 8900-sleeker, slimmer and more powerful-comes with both Wi-Fi and GPS built in. Its 256-MB RAM and 512-MHz processor provide robust support for business and personal applications, while the 3.2-MP autofocus camera offers image stabilization and video recording. The Curve 8900 includes automatic access to over 17,000 AT&T Wi-Fi hotspots nationwide, including Starbucks, with eligible BlackBerry data service plans.

**More BlackBerry(R) Curve(TM) 8900 details Specifications**

- Dimensions: 4.29 x 2.36 x 0.53 inches
- Weight: 3.88 ounces
- Battery: 1400mAh Lithium Ion
- Talk Time: Up to 5.5 hours
- Standby Time: Up to 15 days
- Technology: GSM/GPRS/EDGE
- Frequency: 850/900/1800/1900 MHz
- Data Transmission: GPRS/EDGE
- Operating System: BlackBerry
- Memory: 256MB flash memory, with hot swappable microSD(TM) expandable memory up to 16GB (microSD card sold separately)
- Display: Hi res 480 x 360 pixels; 65k Color TFT
- TTY Compatible
- Hearing Aid Compatible
- Wi-Fi 802.11 b/g for additional in-building coverage at work, public hotspots, or home (requires BlackBerry data rate plan)
- \*AT&T service required.

**Voice & Calling**

- Speakerphone
- Bluetooth 2.0
- Voice assisted dialing application
- Conference calling support
- \*AT&T service required.

**Messaging**

- BlackBerry Enterprise Server® for corporate email
- BlackBerry Internet Service for personal email (included with every BlackBerry data service plan)
- Text Messaging -- send/receive short messages\*

- Multimedia Messaging -- send/receive messages comprised of text, videos, and/or images\*
- Mobile Instant Messaging -- send/receive messages in real time using AOL® Instant Messenger, Windows Live(TM) Messenger, or Yahoo!®\*
- \*AT&T service required.

**Software & Connectivity**

- Free Wi-Fi\*\* use at 17,000 AT&T Hotspots with BlackBerry data rate plan
- MicroSD(TM) Memory Card support -- store songs and other media files up to 16 GB (microSD card sold separately)
- Bluetooth® version 2.0 capable
- AT&T Navigator support for turn by turn navigation\*
- \*AT&T service required.

**Organization**

- Address Book
- Calendar
- Memo Pad
- Task List

**Camera & Video**

- 3.2 megapixel camera with autofocus, image stabilization, flash and 2x zoom
- Video recorder

**Personalization & Entertainment**

- Media Player for photos, videos, music and more
- Sync your media between PCs and the Curve 8900
- Theme support

**Included Accessories**

- BlackBerry® USB Datasync & Charging Cable
- Hands-free 3.5mm stereo headset
- AC adapter
- Lithium Ion Battery

\*pricing for new and upgrade-eligible customers.  
All prices are subject to change.

**CELL PHONE BUYING GUIDE**

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**BlackBerry 8820**

- World Phone

- Full QWERTY Keyboard



# \$149\*

The new BlackBerry 8820, Global BlackBerry Plus Wi-Fi is the first Wi-Fi BlackBerry device that complements our EDGE/GPRS data coverage! Built-in Wi-Fi enables ultra fast data and increased data coverage through Wi-Fi networks at work, home and public hotspots. The BlackBerry 8820 supports simultaneous voice (over GSM) and data (over Wi-Fi). This feature allows you to be on a phone call using GSM while accessing data over Wi-Fi, enabling you to multitask, receive critical updates, or send information, all while on a call. The BlackBerry 8820 succeeds the 8800, retaining the 8800s' great capabilities like Push To Talk (PTT) and TeleNav GPS Navigator, and adds AT&T Music.

**Specifications**

- Dimensions: 4.49 x 2.60 x 0.55 inches
- Weight: 4.73 ounces
- Battery: 1400 mAh Lithium Ion
- Talk Time: Up to 5 hours
- Standby Time: Up to 24 days
- Technology: GSM/GPRS/EDGE
- Frequency: 850/900/1800/1900 MHz
- Data Transmission: GPRS & EDGE Class 10
- Processor: Powerful 312 MHz processor
- Memory: 64 MB flash memory/ 16 MB RAM; Extended memory via Micro SD card slot (sold separately)
- Display: High resolution 320x240 pixel color display, TFT LCD supports over 65K colors
- Full QWERTY keyboard

**Voice & Calling**

- Speakerphone
- Push to Talk capable
- Voice activated dialing
- Conferencing

**Messaging**

- Email -- includes spell checker for up to 10 business/personal email accounts\*
- Email solutions supported: Microsoft® Outlook, Lotus® Notes, GroupWise® (with BES 4.x), MSN, Hotmail Premium, Yahoo® Plus!, AOL®, and POP3/IMAP4
- Text Messaging -- send/receive short messages\*
- Multimedia Messaging -- send/receive messages comprised of text and images\*
- MEdia Net -- gives you access to email, Web sites, games and more on your wireless phone\*
- BlackBerry Messaging\*
- Mobile Instant Messaging -- send/receive messages in real time using AOL® Instant Messenger, Windows Live Messenger, Yahoo!® Messenger (available via MEdia Net download)\*
- \*AT&T service required

**Software & Connectivity**

- Bluetooth® v2.0 enabled
- USB 2.0 connectivity
- MicroSD memory expansion slot
- Integrated GPS supports navigation solutions like TeleNav GPS Navigator -- no accessories needed
- Integrated WiFi (802.11) support
- Global Roaming
- Supports BlackBerry Internet Service 2.3 version email
- Works with BlackBerry Enterprise Server -- Supported by: Microsoft® Exchange, IBM Lotus® Domino®, Novell® GroupWise®

**Organization**

- Address Book
- Calendar
- Memo Pad
- Tasks

**Personalization & Entertainment**

- AT&T Music -- including enhanced music player from eMusic, XM Satellite Radio and more\*
- BlackBerry Media Player for music, videos, photos
- Polyphonic, MP3 and MIDI ringtones
- Video format support: MPEG4 Part 2 Simple Profile, H.263
- Audio format support: MP3, MIDI, AMR-NB, AAC/AAC+/eAAC+
- \*AT&T service required.

**Included Accessories**

- Lithium Ion Battery
- AC travel charger
- USB data cable
- 2.5 mm mono Headset
- BlackBerry User Tool

\*pricing for new and upgrade-eligible customers.  
All prices are subject to change.

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**BlackBerry Bold**

- 3G Connectivity – For blazing fast Cellular data speeds
- Full QWERTY keyboard



# \$299\*

The fastest, most powerful BlackBerry ever has arrived. The BlackBerry Bold is global phone equipped with 3G simultaneous voice & data capability that leaves the competition behind. Crafted from premium materials, inside and out, the global BlackBerry Bold smartphone is designed to give business professionals and power users unprecedented functionality and performance in an intuitive design. Fully-loaded with integrated GPS for AT&T Navigator in 20 countries and with WiFi for access at thousands of AT&T hotspot locations nationwide.

**Specifications**

- Dimensions: 4.49 x 2.59 x 0.59 inches
- Weight: 4.8 ounces (with battery)
- Battery Details: 1500 mAh removable/rechargeable cryptographic Lithium cell
- Talk Time: Up to 4.5 hours
- Standby Time: Up to 13.5 days
- Technology: GSM/GPRS/EDGE/UMTS/HSDPA\*
- Frequency: 850/900/1800/1900 MHz (GSM/GPRS/EDGE); 850/1900/2100 MHz (UMTS/HSDPA)\*
- Operating System: BlackBerry
- Memory: 128 MB ROM; 1GB onboard storage with microSD expandable memory up to 32GB
- Display: Half VGA 480 x 320 pixels; 65k Color TFT
- QWERTY keyboard
- \*3G service is not available in all areas.

**Voice & Calling**

- Voice Dialing
- Speakerphone
- Tone, vibrate, on-screen or LED indicator; notification options are user configurable

**Messaging**

- BlackBerry Enterprise Server® for corporate email
- BlackBerry Internet Service for personal email (included with every BlackBerry data service plan)
- Multimedia Messaging -- send/receive messages pictures and short videos\*
- Mobile Instant Messaging -- send/receive messages in real time using AOL Instant Messenger, Windows Live Messenger, or Yahoo!\*
- Text Messaging -- send/receive short messages\*
- \*AT&T service required
- Software & Connectivity
- Bluetooth® 2.0 with stereo A2DP support

- USB port
- MicroSD(TM) expansion side-loading slot
- Laptop mobility/tethering support
- BlackBerry Desktop Manager Software with Roxio

**Media Manager in box**

- Works with BlackBerry Enterprise Server -- Supported by: Version 2.1 or higher for Microsoft® Exchange, Version 2.0 with Service Pack 2 or higher for IBM® Lotus® Domino® , Version 4.0 or higher for Novell® GroupWise®

**Organization**

- Calendar
- Memo Pad
- Tasks
- Address Book

**Camera & Video**

- 2 megapixel camera with up to 3x zoom and built-in flash
- Video Recorder

**Personalization & Entertainment**

- Cellular Video (CV) -- watch streaming video on your device\*
- Media Player (music and video)
- Supported audio formats: .3gp, MP3, WMA9 (.wma/.asf), WMA9 Pro / WMA 10, MIDI, AMR-NB, Professional AAC/AAC+/eAAC+
- Supported video formats: DivX 4, DivX 5/6 partially supported, XviD partially supported, H.263, H.264, WMV3
- Ringtones, preloaded games, and graphics
- Vibrate Mode

**Included Accessories**

- USB Cable
- Stereo Headset (3.5mm)
- AC Adapter

\*pricing for new and upgrade-eligible customers.  
All prices are subject to change.

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**Apple iPhone 3G**

**\$99\*** iPhone 3G 8GB

**\$149\*** iPhone 3G 16GB

**\*\*THIS IS NOT THE NEW IPHONE 3Gs\*\***

We are anticipating iPhone 3Gs availability in late September 2009

With fast 3G wireless technology, GPS mapping, support for enterprise features like Microsoft Exchange, and the new App Store, iPhone 3G puts even more features at your fingertips. And like the original iPhone, it combines three products in one - a revolutionary phone, a widescreen

iPod, and a breakthrough Internet device with rich HTML email and a desktop-class web browser. iPhone 3G. It redefines what a mobile phone can do – again

**FEATURES**

- Three breakthrough devices in one - iPod, Internet, and phone
- 3G speed for fast access to the Internet and email
- App Store features thousands of apps to make your iPhone uniquely yours
- Maps with GPS to find your location, get directions, and track progress along your route
- Visual Voicemail - View calls and individually select messages
- Widescreen iPod - iTunes, music, TV, videos, and more
- Cutting-edge user interface with large multi-touch display
- Full-screen desktop-class Safari Web browser
- Text messages appear on your iPhone as an ongoing chat
- Send and receive rich HTML email with attachments and pictures
- Instant-access conference calling and speakerphone are ready when you need them
- Download data over Wi-Fi or 3G networks
- 8 GB Flash memory for storing photos, songs, TV shows, movies and more
- 2 MP camera with photo management capabilities
- Bluetooth® 2.0 for hands-free calling headsets
- Stereo headset that comes with iPhone features a high-performance microphone
- Built-in iTunes, App Store, YouTube, Stock, and Weather Widgets
- Integrated full QWERTY quick touch screen

- Scroll iTunes by album cover, artist, song or playlist

**TECHNICAL SPECS**

- Weight: 4.7 ounces
- Dimensions: 4.5 x 2.4 x .48 inches
- Talk Time: Up to 8 hours
- Standby Time: Up to 12 days
- Internet Time: Up to 5 hours on 3G
- Internet Time: Up to 10 hours on 2G
- Video Playback Time: Up to 7 hours
- Audio Playback Time: Up to 24 hours
- Operating system: Mac OS X
- Built-in rechargeable lithium ion battery
- Capacity: 8 GB flash memory
- Quad-band GSM/EDGE - 850/900/1800/1900 MHz
- Tri-band UMTS/HSDPA - 850/1900/2100 MHz
- Bluetooth® 2.0 with Enhanced Data Rates (EDR)
- Vivid 3.5" 480 x 320 pixel multi-touch screen
- Wi-Fi 802.11b/g for up to broadband speeds
- Audio formats: AAC, MP3, MP3 VBR, Audible, Apple Lossless, AIF, and WAV
- One year warranty available on iPhone and all accessories with proof of purchase
- All talk, data and standby times depend on network configuration

**ACCESSORIES**

- Wired Stereo Headset
- Dock Connector to USB Cable
- Charger
- User Manual

\*pricing for new and upgrade-eligible customers.  
All prices are subject to change.

## AT&T USB Laptop Wireless Connect Cards

The cards below will allow you to connect your laptop to the internet from anywhere you can get a cellular signal

AT&T USBConnect Quicksilver



**FREE\***

- Four click swivel mechanism to allow flexibility for multiple USB port layouts
- USB plug-and-play
- Seamlessly works between AT&T's 3G BroadbandConnect and EDGE networks
- Weight: 1.2 ounces

AT&T USBConnect Mercury



**FREE\***

- Mobile broadband performance on the nation's fastest 3G network
- USB plug-and-play installation
- Integrated microSD card slot for a file transfer and storage solution
- Weight: less than 1 ounce

### Laptop Wireless Connect Data Plans

Plan prices based on 2 Year contract commitment

Plan	Included Data	Price
DataConnect 10MB	10MB per month	\$16 per month
DataConnect 20MB	20MB per month	\$32 per month
<b>Data Connect 5GB</b>	<b>5GB per month</b>	<b>\$48 per month</b> <b>unlimited AT&amp;T hotspot access</b>

- Procurement Services Strongly recommends going with the DataConnect 5GB plan, to avoid unexpected data overages that can result in unexpected charges.
- The 5GB plan also allows you the ability to connect (without charge) to AT&T Wi-Fi hotspots located across the country. A complete listing of AT&T Wi-Fi hotspots can be found at <http://www.att.com/attwifi/locations>

\*pricing for new and upgrade-eligible customers.  
All prices are subject to change.

## Changing Financial Responsibility

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In order to move your personal phone over to the DePaul corporate account (i.e. for direct DePaul email access from your device), you must initiate a change of financial responsibility. Making this switch will make the following conditions true.

- Your phone will be moved onto the DePaul CRU (Corporate Responsibility Account) account. For more information about the CRU plan and pricing please view page 2.
- Your phone *number* will become property of DePaul University. In the event that you leave DePaul, you must contact the technology buyer to request to have your number released from the DePaul CRU account. The buyer will make an attempt to release your number, but there *is absolutely no guarantee that this process can be completed!*
- Any new device that is purchased during this (or after )move, is the property of DePaul University and must be returned upon to DePaul University upon your leaving the university, or at the end of the device's useful life, regardless of condition.
- You will no longer have web access to view/modify your account. All service related issues must be taken care of by calling AT&T business services. However, we are anticipating full web access for DePaul wireless users by September 2009.

In order to initiate this change you must complete the following steps.

1. You must call into AT&T business services (800.331.0500) to flag your current account for a change of financial responsibility. Basically, you must tell AT&T that is okay for DePaul University to take control of your account.
  - a. When calling, be sure to have your current phone number and billing account number available.
  - b. It is always helpful to request some sort of email confirmation from AT&T that this change has been noted on your account.
2. Once you have received confirmation from AT&T that your account has been flagged. Please complete the following questions and forward them onto Derek Moon in Procurement Services, [dmoon3@depaul.edu](mailto:dmoon3@depaul.edu).
  - **Name -**
  - **DePaul Office Address (w /suite number) –**
  - **DePaul Email Address -**
  - **DePaul Desk Phone Extension -**
  - **Current Billing Account Number -**
  - **Current Wireless Phone Number -**

If your department currently has a AT&T Billing Account that your new number should be added to, please include the following information.

- **Existing Billing Account Number –**
  - **Any Phone Number on that Billing Account –**
3. In the event that you are going to be requesting a new phone. We must wait until the switch has been confirmed by AT&T. This can take up to 7 business days. Once the change has been confirmed, we can begin the process of ordering your new phone. (see page 4)

## Frequently Asked Questions

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**Q: My phone does not work! How do I get it repaired?**

Your device also comes standard with a 1-year replacement warranty. In order to initiate a service ticket you should contact AT&T Warranty Support by calling 800-801-1101. If you cannot get at repair through AT&T, we will have to order a new one. See page 4.

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**Q: I've just received my phone. What do I do next?**

Your phone should be activated and ready to use out of the box. Try placing a call. If that does not work follow the activation instructions located on the card inside of the box. **Anyone using a Blackberry or iPhone needs to call DePaul TCC x2-8765 to have their DePaul email setup.**

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**Q: I want to change features of my plan (int'l calling, add/remove features)?**

**Q: I have a question about my AT&T bill?**

**Q: I want to set up auto-billing. How can I start this?**

**Q: I want to upgrade my device?**

All issues above can be resolved by calling AT&T Customer Support

**AT&T Customer Support: 1-800-331-0500**

**Q: What if I already have an AT&T phone, and would like to use it as my primary work cell phone.**

This would require a change of financial responsibility. You will be giving all phone ownership rights to the university. To find out more see Page 13.

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**Q: I don't like the phone I ordered? Can I exchange it?**

All AT&T phones come with a 30 day no-questions-asked return policy. Credits are issues 2-3 billing cycles after you return is received. To initiate a return please call AT&T Customer Support 800.331.0500. **Please print and retain a backup copy of your return label!**

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## Important Notes

- Any type of water damage will void your warranty! You will have to purchase a replacement phone at full retail price.
- Procurement is not responsible for the repair of your phone. All repair issues must be directed to AT&T Warranty support. If you cannot find a solution, then contact Procurement Services
- Old phones are property of the university and should be returned to Procurement Services via the Salvage program.